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FLEXIBLE AND PRAGMATIC DATA SOLUTIONS THAT PUT YOU IN CONTROL

In this document you'll find more detail about...

1	**Master Data Management**
2	**Single View**
3	**Data Governance**
4	**Data Integration**
5	**Fraud Prevention**
6	**Freedom of Information and Subject Access Requests**

Intoduction

In today's digital economy, questionable data is a barrier to effective action. It can block innovation and slow down positive change.

At Sentinel we offer real-world solutions and practical services that improve the value of data in measurable ways. By ensuring quality and protecting integrity we can help you turn your data into an asset – a trustworthy basis for new services and evidence-backed decisions.

Master Data Management

Overcome issues of data quality and fragmentation with Sentinel Master Data Management (MDM). By combining data from multiple sources, our platform can produce an up-to-date and accurate master version of data which can be accessed throughout the organisation. MDM can determine whether information needs to be updated or enriched, automatically building a most accurate view and a comprehensive history of changes and events.
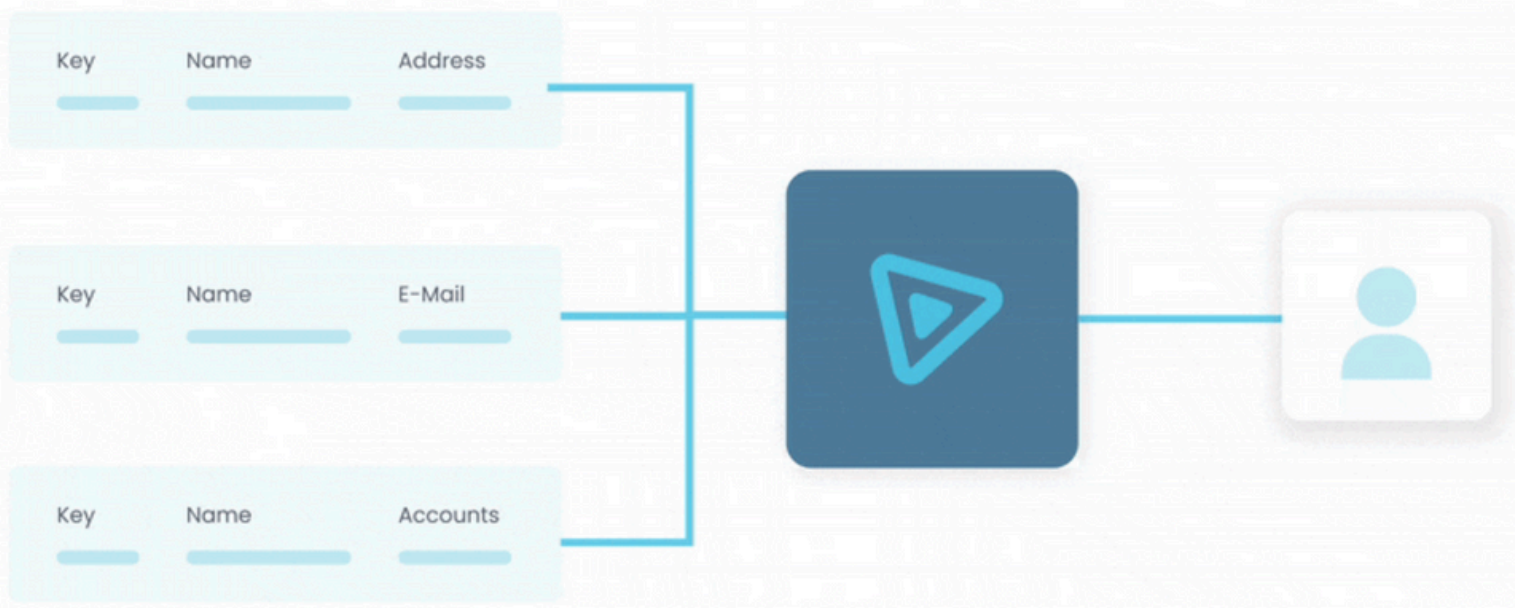
Key Features:

- Consolidate disparate data to create single version of the truth.
- Improve data quality by eliminating duplicates and anomalies.
- Help meet governance and compliance requirements.

- Enable trusted insights from analytics and reliable outputs from AI Machine Learning.
- Synchronises to harmonise data across systems in real-time.

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Single View

Sentinel's Single View solution allows customer, product, sale, purchase, or asset data to be presented completely and concisely for a one-stop view of your records. Benefits include better analytics, improved targeting, and providing the foundation for standardised, more joined-up working. Single View facilitates secure and compliant data sharing. You can build different access levels and limit views for different partner organisations or departments.

Key Features:

- Improve user experience, saving time and simplifying navigation.
- Controlled 360 view of customers and profiles.
- Agile / modular / configurable object-based technology.

- Eliminate fragmentation, siloed information, or blind spots.
- View and analyse data from multiple sources.
- Save time by consolidating multiple data sources into one easy-to-read record.
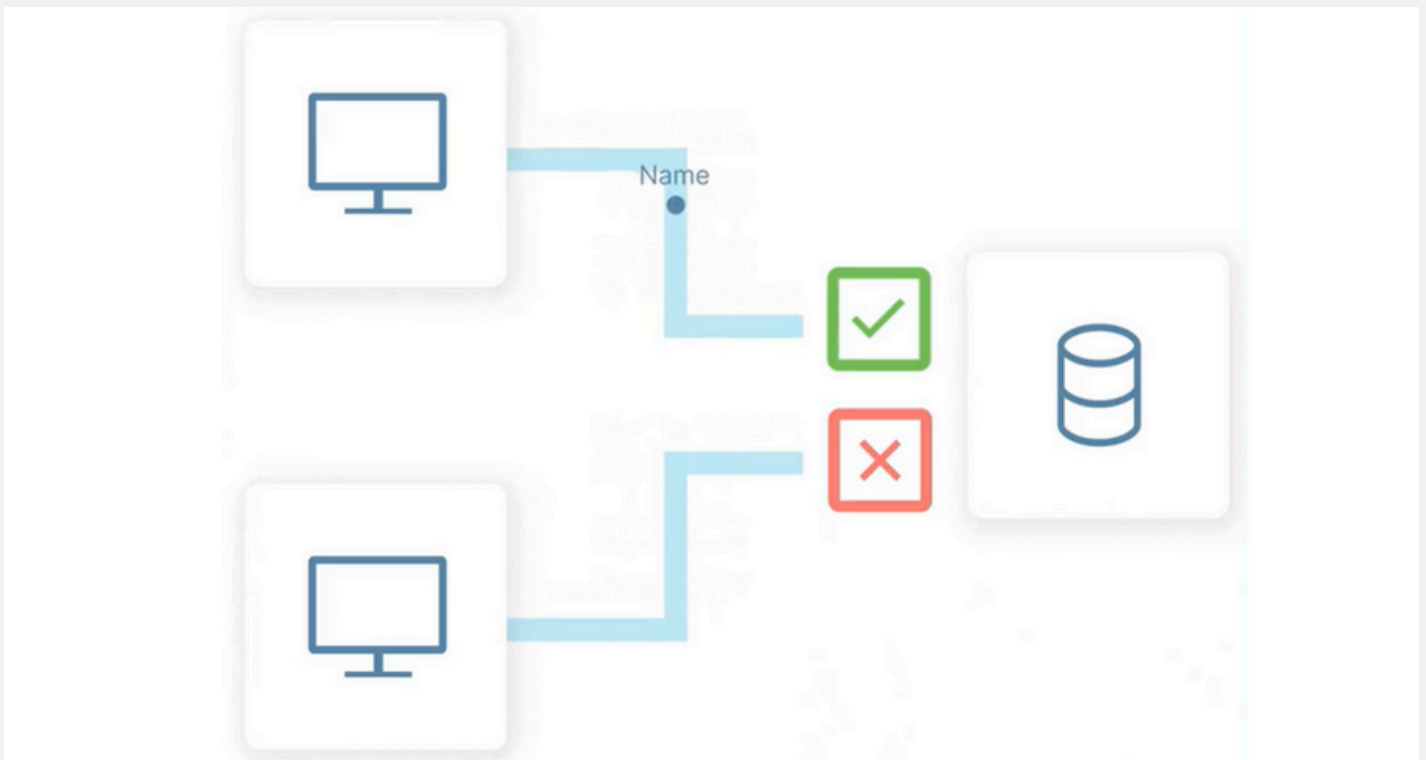
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Data Governance

Sentinel's Data Management and Data Integration Platforms deliver a powerful data governance capability that enables you to establish processes, controls, policies, roles, and standards for using organisational data. Governance is fundamental to establishing data trust, and helps organisations become more data driven, more effective and make better informed decisions about their products, services and customers.

Key Features:

- Consultancy and analysis, including an inventory of the scope and content of source data in legacy systems.
- Visibility and management of data quality and content.

- Consistent views of organisational data at different levels of detail.
- Consent flags and restrictions.
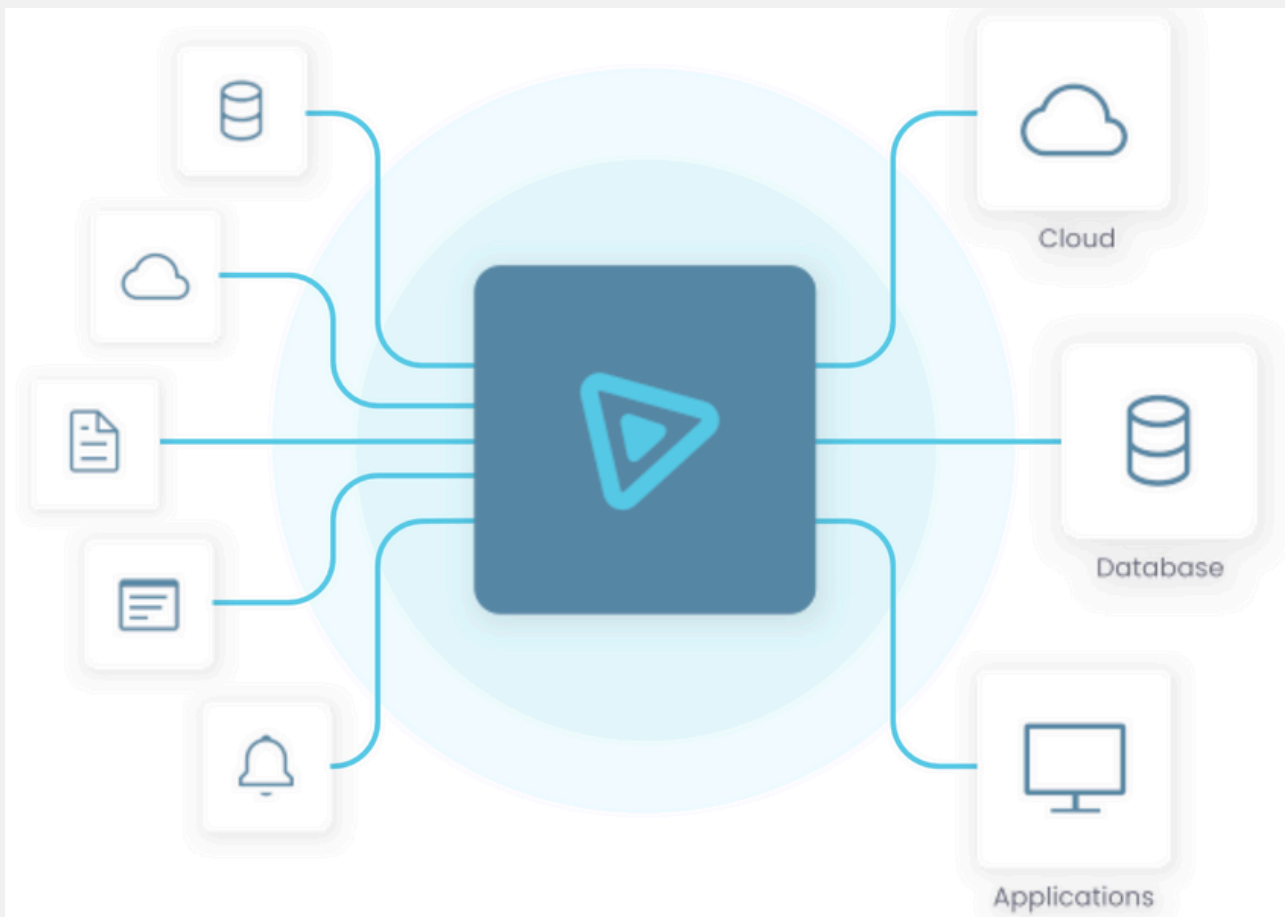- System audit log, showing which users accessed which records.

Data Integration

Cleanse, merge and harmonise data from multiple sources into a single unified view. Sentinel's platform creates an integrated repository that can serve as a complete and accurate foundation for efficient data management, meaningful analytics and insights, effective working, and compliant data sharing. Our solution gives you the flexibility to integrate data from any data source or file format. This allows you to bring everything together for a unified view of individuals, properties, customers, or assets.

Key Features:

- Extensive list of pre-built integrations.
- Out of the box transformation and matching rules.
- Low code/no code configuration.
- Centralised 360 view of data.
- Automated time-saving workflows.

Fraud Prevention

Sentinel's Data Management Platform can be a powerful weapon in the battle against any type of fraud, in particular inappropriate claims in the insurance or public sector sphere, or to detect payment anomalies in any sector. Our solution highlights suspicious data patterns when multiple records exist for the same person. Using advanced automation the platform carries out data-matching checks in real time as part of an application or assessment process, sending up alerts if matches or potential matches are identified.

Key Features:

- Share information with partners for enhanced cross-checking.
- Know if a customer is applying for the same thing more than once.
- Seamless integration with other internal and external systems.

- Compatible with Microsoft Azure Cloud Services and other major cloud providers.
- Real-time alerts every time an individual or entity crosses threshold criteria.

Freedom of Information and Subject Access Requests

The Sentinel Platform streamlines the management of Freedom of Information and Subject Access Requests, enabling public and private organisations to quickly identify and access suitable data across multiple systems. The solution works by indexing relevant information about people, events, suppliers, assets and others to our platform so that we can inform case workers where information is held, at the click of a button.

Key Features:

- Save time – Improve case throughput by an estimated 50%.
- Compliant & auditable – Sentinel provides a full audit trail for transparency and compliance.

- Quick to deploy – The solution can be tested and up and running in a matter of weeks.
- Save money – Reduce request costs by at least 50%.